Allerton Concessions Worker Job Description

Description:

The Allerton Concessions worker is responsible for providing quality food and beverages to our customers in a way which meets the appropriate temperatures and food handling procedures as required by law. Providing customer service and maintaining sanitary work conditions are primary responsibilities of this position and it is expected that the individuals working are providing the best service, product and interaction with our customers. Effective communication and cash handling skills are a requirement.

Responsibilities:

• Interest in the area of sports accompanied by a true desire to be involved with one of the most exciting departments on campus
• Basic knowledge of sanitary food preparation, cleanliness, cash handling customer service
• Responsible for sanitary food preparation for customers.
• Responsible for stocking and inventory of food and beverage items.
• Keep accurate inventory, and ensure proper cash handling procedures.
• Responsible for correctly and accurately receiving payments for concession items and returning appropriate change to the customer.
• Responsible for cleanliness of the concession stand, refrigerators, storage area, restrooms, trash receptacles, player dugouts, removing bases at the end of the night and plugging the holes, etc.
• Attend all mandatory training sessions and clinics
• Provide assistance to the facility supervisor with any necessary when setting up and taking down equipment necessary for the concessions operations, as well as the cleanliness of the facility including restrooms, and trash receptacles.
• Responsible for assisting with any injuries or notification of EMS for life threatening injuries.
• Responsible for assisting the supervisor removal of participants from the field in inclimate weather.

Requirements:

• A.L.i.C.E. training, Blood Borne Pathogens training, American Red Cross CPR, First Aid and AED for the Professional Rescuer certifications prior to working/training which may be provided by the Department of Recreational Services.
• Must pass a Background check prior to employment
• Possess a professional work ethic while also providing quality customer service to all participants.
• This is an entry level position: prior cash handling and customer service experience is preferred, but not necessary
• Work any and all shifts assigned by the area supervisor not to exceed 28 hours per week which include weekday evenings and weekend mornings, afternoon and evenings.
• This is a seasonal position from April through July, and may lead to additional employment opportunities during the academic year.