Electronic Communications, Collaboration and End User Technology Improvements
Kent State University
Division of Information Services

Google E-Mail Education Edition
- Innovative and Frequently Updated
- Virtually Unlimited Storage for E-mail and Documents
- Built-in Chat and Video Chat
- Google Search of E-mail
- Redaction of Internal Administration of E-Mail by 80 Percent

Internet Bandwidth Increase
- Tripled campus bandwidth
- Doubled bandwidth to regional campuses
- Set the table for cloud based technologies

Network Upgrade: Summer 2011 - Summer 2012
- Enhanced wireless throughput
- Upgraded all building telecommunication equipment
- Improved network performance to enable voice and video
- Prepared infrastructure for future technologies

Office 365 E-mail Enhancement
Spring 2012 - Fall 2012
- With minimal cost - current functionality maintained
- Greatly enhanced web interface
- Cloud based e-mail

Unified Communications: Summer 2012 - 2014
- Phone and Voicemail Enhancements
  - Deploying new office phones or optional computer based phones
  - Upgraded Voicemail will deliver to e-mail
  - Adding computer based phone clients with video capabilities
  - Regional campuses first
- Instant Messaging Upgrade
  - Enables faculty and staff collaboration
  - Prepares for the communication enhancements of the university's telephone system
- Mobile Device Integration
  - Future (by 2014)
  - Extends the University communication tools to mobile devices
- Integrated Online Collaboration
  - Future (by 2014)
  - Integrating Online collaboration tools with the computer client for desktop sharing and conferencing

New Kent State Mobile Applications
Summer 2012 -->
- Students can view their grades
- Improve schedule lookup
- Enhance campus maps
- Athletic scores and schedules

Upgrade to BlackBoard Learn
- Adds mobile connection
- Wimba for real time communications

Storage and Computing in the Cloud 2013 -->
- Store files and collaborate in the cloud
- Future services in the cloud