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<th>COMPANY</th>
<th>NOTES/INFORMATION</th>
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| Anthem Blue Cross/Blue Shield (Medical) | To access the current provider directory for Anthem Blue Cross/Blue Shield, visit: [http://www.anthem.com](http://www.anthem.com). Search the National Blue Card Directory to find a provider or facility within the PPO Network. You may also call (800) 810-Blue to find a participating provider. **Group #: 3320750** | Claims: Anthem Blue Cross/Blue Shield PO Box 37180 Louisville, KY 40233-7180  
Internet: [http://www.anthem.com](http://www.anthem.com)  
Customer Service: (866) 811-9727 |
| Caremark, Inc. (Prescription) | Caremark Pharmacy Services are available at over 55,000 retail pharmacies throughout the United States. Mail Service is also available. Mail order is convenient, safe, less costly and **required** after two refills for all maintenance medications. For provider location information, log onto: [http://www.caremark.com](http://www.caremark.com) after receiving a membership card. **Rx Grp: KENTS, Rx Bin: 610029, Plan Code: CRK, Issuer #: 80840** | Claims: Caremark, Inc. Attn: Claims Department P.O. Box 686005 San Antonio, TX 78268-6005  
Internet: [http://www.caremark.com](http://www.caremark.com)  
Customer Service: 888-202-1654 |
| Delta Dental (PPO Dental) | With this plan enrollees can go to any licensed dentist anywhere. However, you will save more money by seeing an in-network dentist. The PPO dentists agree to accept lower fees for most services than Delta Dental Premier dentists. **Rx Grp: KENTS, Rx Bin: 610029, Plan Code: CRK, Issuer #: 80840** | Claims: Delta Dental P.O. Box 9085 Farmington Hills, MI 48333-9085  
Internet: [www.deltadentaloh.com](http://www.deltadentaloh.com)  
Customer Service: (800) 524-0149 |
| EYEMED (Vision Plan) | This vision plan provides benefits in many locations such as, LensCrafters, Sears Optical, Pearle Vision, Target Optical, JC Penney Optical and Private Practitioners. [www.eyemedvisioncare.com](http://www.eyemedvisioncare.com) **Plan: Select Plan G Group #: 9765785** | Claims: EyeMed Vision Care ATTN: OON Claims PO Box 8504 Mason, OH 45040-7111  
Internet: [www.eyemedvisioncare.com](http://www.eyemedvisioncare.com)  
Customer Service: (866) 299-1358/866-723-0514 |

CONTINUED........
**BENEFITS PROVIDER CONTACT INFORMATION**

| Medical Mutual of Ohio (Medical) | For the most up-to-date information about providers in the SuperMed Plus log onto: [http://www.medmutual.com](http://www.medmutual.com). Click on ‘Find a Provider’ on the Medical Mutual home page, then select the desired network. For information about networks available outside of Ohio, contact the Benefits Office at KSU at 330-672-3107. | Claims: | Medical Mutual of Ohio  
| P.O. Box 6018  
| Cleveland, OH 44101-1018  
| Internet: | [http://www.medmutual.com](http://www.medmutual.com)  
| Customer Service: | 800-586-4509 |
| **Group #: 765857 (med & den)** |  |
| PNC Bank (FSA and HSA) | PNC Bank administers all claims for the Flexible Spending Accounts and the Health Savings Accounts.  
Email: PNCBenefitPlus@healthaccountservices.com | Claims: | PNC Bank  
| 3093 Graham Road  
| Stow, OH 44224  
| Internet: | www.participant.PNCbenefitplus.com  
| Customer Service: | 844-356-9993 |
| The Standard (Basic Life, Voluntary Supp Life, Voluntary LTD) | The Standard provides all three coverages listed to the left. All forms and booklets related to these coverage are at [www.kent.edu/hr/forms-library-cfm](http://www.kent.edu/hr/forms-library-cfm). | Claims: | Contact the KSU Benefits Office at 330-672-3107. |
| **Policy #: 642427** |  |
| Impact (EAP & Work/Life Program) | Impact offers solutions to problems that arise due to: stress, legal issues, marital/family issues, alcohol/drug abuse, depression, financial issues, etc. Information and referrals, crisis intervention and counseling services are available. These services are provided at no cost to you as Kent State University pays for this program. | Office: | Behavior Management Associates  
| 23240 Chagrin Blvd, #500  
| Beachwood, OH 44122  
| Internet: | [www.impactemployeeassistance.com](http://www.impactemployeeassistance.com)  
| Contact: | 800-227-6007 (available 24 hrs/day) |
| Online Account Login: Kent |  |

*All claim forms and plan summaries can be found at [www.kent.edu/hr/forms-library-cfm](http://www.kent.edu/hr/forms-library-cfm)*