Student Sync Tool

When a student cannot see their course(s) in Blackboard Learn, they can sync their FlashLine account to resolve the issue.

- Within FlashLine, click on your picture to Edit My Profile
- Scroll down to locate Missing Courses in Learn?
- Click Synchronize Account button
- This sync process should take approximately 1-2 minutes providing there are not any additional issues with the course, such as:
  - Instructor is not using Blackboard Learn for the course
  - Instructor has a future start date set for the on course
  - Any student-related account issue

For additional support and resources, contact the KSU HelpDesk at 330-672-HELP or visit support.kent.edu.