

Student Sync Tool

When a student cannot see their course(s) in Blackboard Learn, they can sync their FlashLine account to resolve the issue.

- Within FlashLine, click on your picture to **Edit My Profile**
- Scroll down to locate **Missing Courses in Learn?**
- Click **Synchronize Account** button
- This sync process should take approximately 1-2 minutes providing there are not any additional issues with the course, such as:
 - Instructor is not using Blackboard Learn for the course
 - Instructor has a future start date set for the on course
 - Any student-related account issue

For additional support and resources, contact the KSU HelpDesk at 330-672-HELP or visit support.kent.edu.